



Simwood Global Numbering

Global Numbering, i.e. outside of the UK and US, is split into the following geographic zones;

Zone A		Zone B	Zone C	
Austria	Italy	Australia	Argentina	Hong Kong
Belgium	Luxembourg	Canada	Bahrain	Hungary
Denmark	Netherlands	Israel	Brazil	India
Finland	Norway	Mexico	Bulgaria	Japan
France	Portugal		Chile	Latvia
Germany	Spain		China	Lithuania
Greece	Sweden		Columbia	Malaysia
Ireland	Switzerland		Croatia	Malta
			Cyprus	New Zealand
			Czech Republic	Panama
			Dominican Republic	Peru
			Slovenia	Phillipines
			South Africa	Poland
			South Korea	Puerto Rico
			Thailand	Romania
			Turkey	Russian
			El Salvador	Federation
			Estonia	Singapore
			Georgia	Slovakia

Pricing

The following monthly rental fee applies per-number, to numbers in each zone above. A minimum 12 month term per number applies.

Zone A	Zone B	Zone C
£1.50/mo	£3.00/mo	£6.00/mo

Additionally, channels will be required to receive calls. Global Numbering channel pricing varies depending on your Simwood account type. Channels are shared between all your Global Numbers, irrespective of the number's zone.

	Per Channel
Start-Up	£12.00
Virtual Interconnect	£9.10
Managed Interconnect	£5.00



Channel Utilisation

You must have available Global Numbering channels to receive calls on Global Numbers. Channels can be purchased at the rates shown in the pricing schedule above, and are shared across all your Global Numbers.

For the avoidance of any doubt, one channel = one simultaneous call in any state (ringing or connected) so if you wish to support "call waiting" type services you will require two available channels.

Outbound calls use your standard Simwood channel allocation as always, and do not consume Global Numbering channels.

Local Requirements

Certain jurisdictions may require additional proof of entitlement for numbers, e.g. proof of residency. Any such requirements will be communicated to you and should be passed to the end user.

We will endeavour to advise customers of relevant changes within the jurisdiction of other countries insofar as it is relevant to your use of numbering there but customers are reminded it is their responsibility to ensure that their use of numbering complies with any local regulations or legislation.

Ordering

Global Numbering is not yet, as of January 2019, available via the Simwood API or portal but can be ordered by contacting **team@simwood.com** - thereafter any Global Numbers will appear in the API and Portal like any of your existing numbers and can be managed identically and take advantage of the same functionality.



Legal

All information, including pricing, correct at time of issue (2019-01-24) prices and terms are subject to change in accordance with our MSA. All numbering services are offered subject to availability and local restrictions and legislation.

Contact

If you have any questions regarding this document, please contact us;

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Document History

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1.0	2019-01-24	RM	Initial Release